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**FOR IMMEDIATE RELEASE-**

**PROPERTY TAXES COLLECTED and  
POSTED FOR DECEMBER 10<sup>TH</sup>**

**Madera, Ca.**— Dec. 20, 2016 -- “Over ninety million dollars in property tax payments were collected and posted from the December 10<sup>th</sup> property tax deadline,” reported Tracy Kennedy, Madera County Treasurer-Tax Collector.

All payments were posted and balanced by Friday, December 16<sup>th</sup>. “That’s amazing given that we had an extra day for taxpayers to make their payments on Monday, December 12<sup>th</sup>; all posted and all balanced by Friday, December 16<sup>th</sup> is great. I’m so proud of them for handling both the heavy volume and the new processes. For the last month, we have had heavy walk in traffic and the telephones ring constantly; and we answer our own phones! To answer that volume of phone calls and wait on literally hundreds of taxpayers day after day and never skip a beat; now that’s customer service at its best. I’m really humbled at how well they all worked together,” said Kennedy.

As is typical, most of our payments, around 75% or over 35,000 parcels, are made by mail, another 23% are paid thru their mortgage company, and the balance paid with credit cards, E checks, online bank checks or in office counter transactions. Most payments were for the 1<sup>st</sup> installment, but almost 14,000 taxpayers paid both installments.

This year was our first year accepting E checks free of charge to the taxpayer. This is to encourage the usage of the free E checks and it worked; over one thousand taxpayers used this new service.

The next tax deadline is April 10<sup>th</sup>. All payments must be postmarked by April 10<sup>th</sup>, 2017 to avoid penalties. We will be sending out reminder notices soon to those taxpayers that may have overlooked their tax payments.

Taxpayers can verify that their payments were posted to their account on the



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treasurer's website: [www.madera-county.com/treasurer](http://www.madera-county.com/treasurer). Follow the link and prompts at "View My Property Taxes" and your entire tax bill will be revealed together with your payment information.

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If you have any questions regarding this article, please contact  
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